



Frequently Asked Questions

READYSAVE 529 App: Access to your College Savings Iowa accounts



Can multiple people sign in to the READYSAVE 529 app?

No, only one person can sign in at a time on one device. A College Savings Iowa account owner can sign in to the same account across multiple devices (e.g. an account owner has an iPhone and an iPad).

Can I make a contribution through the READYSAVE 529 app?

Yes, you can make a one-time contribution or set up recurring contributions to your College Savings Iowa account through the app.

Can I make a contribution for multiple beneficiaries through the READYSAVE 529 app?

Yes, you can make a contribution for multiple beneficiaries from your College Savings Iowa account via the app.

Can I edit or make changes to my personal information in the READYSAVE 529 app?

Yes, app users can edit some of their basic account owner information including email, phone number, address and name changes.

Can I share my beneficiary's Ugift code through the READYSAVE 529 app?

Yes. You can send your Ugift code in a share invitation by text or email.

What kind of web security does the READYSAVE 529 app offer?

The READYSAVE 529 app uses Secure Socket Layer (SSL) technology that encrypts information. The SSL technology ensures information is secure in transit and prevents it from being redirected to an unauthorized third party.

Can I access my bank information through the READYSAVE 529 app?

Yes, linked bank information can be found under Profile – Funding Information. You can also add a new bank to your College Savings Iowa account via the app from within the Profile module or within the Contribution module.

If I use Fingerprint or Face ID to get into my phone, does the READYSAVE 529 app have the same capabilities?

Yes, fingerprint and face ID biometrics are available through the app. You can enable/disable this functionality through the app Security Settings.

I have an account in another state's 529 plan. Can I transfer assets between the accounts through the READYSAVE 529 app?

No. However, you may complete a [transfer form](#) on the College Savings Iowa website.

Can I transfer my College Savings Iowa account to someone else through the READYSAVE 529 app?

No, you will need to [contact](#) the Plan to make this change.

Does the READYSAVE529 app collect and sell or use my personal data to third party agencies?

No, personal data is never shared or sold.

Will my information be used for any purpose other than accessing my 529 account?

No, your information is secure and will only be used to access your account.